Thomas J. Schmitz

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SUMMARY OF QUALIFICATIONS

Fifteen years of experience in the Information Technology field, with expertise in design and delivery of cost effective technology solutions. Extensive "hands on" IT, telecommunications, networking, and management expertise. Superior record of delivering mission-critical projects on time and under budget.

PROFESSIONAL EXPERIENCE

IT Manager, Geneva Pipe   (2010 – present)

Provide all IT support and leadership across four locations in two states. Manage servers, networks and telephony systems.

- Oversaw major transition of voice and data carries, eliminating problem issues and increasing speed and reliability.

Senior Business Systems Analyst, Centric Technologies   (2008 – 2010)

Direct responsibility for the support of client business systems and all related technology. Handles installation and maintenance of all desktop systems, servers, and network infrastructure. Handles direct communication with the client, and provides project management and issue-resolution services.

- Provide IT leadership and vision to this rapidly growing technology solutions provider, developing managed service, network monitoring, remote backup, email, collaboration, and server virtualization offerings for schools and businesses.

- Design and implement network monitoring, remote management, and performance reporting systems.

- Design, install, maintain, and troubleshoot networks, servers and telecommunications services for clients.

- Provide technical leadership by providing training, mentoring and guidance to technical staff and sales team.

Technology Director, Aurora City Schools   (1999-2008)

Provided superior services and programs at this world-class educational institution with over 3,500 users at five locations.

- Implemented server virtualization, which halved Data Center electric and cooling costs, improved server manageability, with a six month ROI.

- Managed and delivered a core network infrastructure upgrade project, improving network reliability to 99.97%, increasing performance, and preparing for VoIP and video projects. The project was completed on time and under budget.

- Oversaw three major building projects, doubling the capacity of the organization.

Technology Assistant, Aurora City Schools   **(1994-1999)**

Recruited to engineer IT infrastructure from the ground up. Developed world class systems that maximized Federal, State and local funding.

- Provided maintenance and support for hardware, software, and network services, including extensive software evaluation and recommendation.

- Designed and implemented network and application services.

Senior Web Designer, American Cybercasting   **(1995-1997)**

- Designed and implemented custom web-based curriculum for the K-12 education market.

- Developed and executed custom scripts for document conversion.

TECHNICAL EXPERTISE

Server Operating Systems: Windows Server NT 4, 2000, 2003, 2008
Netware 4.11, 5, 6, 6.5, Open Enterprise Server
Mac OS server 7.6.1, 8.1, OS X 10.1 – 10.5
A/UX, HP-UX, Solaris, Linux

Desktop Operating Systems: Windows NT 4, 2000, XP, Vista, 7
Mac OS 6 – 10.6

Software: Exchange 2003 & 2007, Citrix Xen App & Server, VMware, Hyper-V, SQL 2000 – 2008, N-able N-Central & N-Compass, DHCP, DNS, Cisco IOS & CallManager, Fluke network management and diagnosis, Dell OpenManage, MacAfee, Sophos and Symantec Anti-virus, WordPress

Network Equipment: Cisco routers, switches, and wireless access points, Barracuda Spam firewalls, APC UPS, Fluke Networks, SonicWall and FortiNet firewalls

EDUCATION

Miami University – Oxford, Ohio - B.S. in Elementary Education