

Thomas J. Schmitz

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IT Manager • Senior Systems Administrator

Fifteen years of experience in the Information Technology field, with expertise in design and delivery of IT solutions. Extensive "hands on" IT, telecommunications, networking, and management expertise.

PROFESSIONAL EXPERIENCE

IT Manager, Geneva Pipe

(2010 – present)

Provide all IT support and leadership across four locations in two states. Manage servers, networks and telephony systems.

- Oversaw major transition of voice and data carries, eliminating problem issues and increasing speed and reliability.

Senior Business Systems Analyst, Centric Technologies

(2008 – 2010)

Recruited to engineer managed services offerings from the ground up. Manage a dozen accounts that have revenue of over \$350K across Northeast Ohio. Coordinate training and certification of eleven engineers and technicians to maximize partner relationships.

- Developed managed service, network monitoring, network assessment, backup, collaboration, and server virtualization offerings in conjunction with CEO and CTO.
- Provide technical leadership by spearheading the acquisition of Microsoft Certified Partner status.

Technology Director, Aurora City Schools

(1999-2008)

Provided superior services and programs at this world-class educational institution with over 3,500 users at five locations. Trained, developed, and lead a technical team of five. Managed a \$1 million dollar budget.

- Implemented server virtualization, which halved Data Center electric and cooling costs, improved server manageability, with a six month ROI.
- Managed and delivered a core network infrastructure upgrade project, improving network reliability to 99.97%, increasing performance, and preparing for VoIP and video projects. The project was completed on time and under budget.
- Oversaw three major building projects, doubling the capacity of the organization.

Technology Assistant, Aurora City Schools

(1994-1999)

Developed world class systems that maximized Federal, State and local funding.

- Provided maintenance and support for hardware, software, and network services, including extensive software evaluation and recommendation.
- Designed and implemented network and application services.

TECHNICAL EXPERTISE

Server Operating Systems: Windows Server, Netware, Open Enterprise Server, Mac OS server

Desktop Operating Systems: Windows NT 4, 2000, XP, Vista, 7, Mac OS 6 – 10.6

Software: Exchange 2003 & 2007, Citrix Xen App & Server, VMware, Hyper-V, SQL 2000 – 2008, N-able N-Central & N-Compass, DHCP, DNS, Cisco IOS & CallManager, ShoreTell VoIP, Dell OpenManage

Network Equipment: Cisco routers, switches, and wireless access points, Barracuda Spam firewalls, APC UPS, Fluke Networks, SonicWall and FortiGate firewalls

EDUCATION

Miami University – Oxford, Ohio - B.S. in Elementary Education