

Thomas J. Schmitz

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SUMMARY OF QUALIFICATIONS

Fifteen years of experience in the Information Technology field, with expertise in design and delivery of cost effective technology solutions. Extensive “hands on” IT, telecommunications , networking, and management expertise. Superior record of delivering mission-critical projects on time and under budget.

PROFESSIONAL EXPERIENCE

Senior Business Systems Analyst, Centric Technologies (2008 – present)

Direct responsibility for the support of client business systems and all related technology. Handles installation and maintenance of all desktop systems, servers, and network infrastructure. Handles direct communication with the client, and provides project management and issue-resolution services.

- Provide IT leadership and vision to this rapidly growing technology solutions provider, developing managed service, network monitoring, remote backup, email, collaboration, and server virtualization offerings for schools and businesses.
- Design and implement network monitoring, remote management, and performance reporting systems.
- Design, install, maintain, and troubleshoot networks, servers and telecommunications services for clients.
- Provide technical leadership by providing training, mentoring and guidance to technical staff and sales team.

Technology Director, Aurora City Schools (1999-2008)

Responsible for all IT operations at this world-class educational institution with over 3,500 users at five locations. Trained, developed, and lead an outstanding technical team. Managed a \$1 million dollar budget. Position included departmental direction, and full design, operations, training, maintenance, administration and management authority for:

- Data Center Operations
 - PC and Macintosh Desktop Systems
 - LAN and WAN Networks
 - Windows, NetWare, and Linux Administration
 - Telephony and Voicemail systems
 - Project Management
 - Web Presence Design and Operations
 - Help Desk Operations
 - Database Administration
 - Network Security
- Implemented technology to support curriculum goals and objectives, ensuring that key educational and business outcomes were met.

Technology Director, Aurora City Schools, continued

- Provided hardware and software inservice training to teachers and staff.
- Implemented server virtualization, which halved Data Center electric and cooling costs, improved server manageability, providing a six month ROI.
- Managed and delivered a \$100,000 core network infrastructure upgrade project, improving network reliability to 99.997%, significantly increasing performance and preparing for VoIP and video conferencing projects. The project was completed on time, under budget and with a minimum of interruption.
- Oversaw three major building projects, doubling the capacity of the organization.
- Upgraded WAN to private fiber infrastructure, coordinating all engineering, installation and project management. Achieved significant annually reoccurring cost savings through successful negotiation of right of way with local utility companies.

Technology Assistant, Aurora City Schools

(1994-1999)

Recruited to engineer IT infrastructure from the ground up. Developed world class systems that maximized Federal, State and local funding.

- Provided maintenance and support for hardware, software, and network services, including extensive software evaluation and recommendation.
- Designed and implemented network and application services.

Senior Web Designer, American Cybercasting

(1995-1997)

- Designed and implemented custom web-based curriculum for the K-12 education market.
- Developed and executed custom scripts for document conversion.

TECHNICAL EXPERTISE

Server Operating Systems:	Windows Server NT 4, 2000, 2003, 2008 Netware 4.11, 5, 6, 6.5, Open Enterprise Server Mac OS server 7.6.1, 8.1, OS X 10.1 – 10.5 A/UX, HP-UX, Solaris, Linux
Desktop Operating Systems:	Windows NT 4, 2000, XP, Vista, 7 Mac OS 6 – 10.6
Software:	Exchange 2003 & 2007, Citrix Xen App & Server, VMware, Hyper-V, SQL 2000 – 2008, N-able N-Central & N-Compass, DHCP, DNS, Cisco IOS & CallManager, Fluke network management and diagnosis, Dell OpenManage, McAfee, Sophos and Symantec Anti-virus
Network Equipment:	Cisco routers, switches, and wireless access points, Barracuda Spam firewalls, APC UPS, Fluke Networks, SonicWall firewalls

EDUCATION

Miami University – Oxford, Ohio
B.S. in Education